



BLUE GRASS LIVING

DECEMBER 2020

Making life better, the cooperative way®

Wishing you and yours a magical Christmas

May your Christmas sparkle with love, laughter and goodwill; and may the year ahead be full of peace and joy. Have a merry Christmas and a blessed New Year!



STORYBLOCKS



Blue Grass Energy

A Touchstone Energy Cooperative 

Making life better, the cooperative way®

CONTACT INFORMATION

24-Hour Service: (888) 546-4243
Automated payment: (877) 934-9491
Report an outage: (888) 655-4243
bgenergy.com

HEADQUARTERS

P.O. Box 990
1201 Lexington Road
Nicholasville, KY 40340-0990

LOCAL OFFICES

327 Sea Biscuit Way
Cynthiana, KY 41031-0730

1200 Versailles Road
Lawrenceburg, KY 40342-0150

2099 Berea Road
Richmond, KY 40476-0276

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ENERGY AS A SERVICE TO OUR MEMBERS.**

Rachel Settles, Editor



This institution is an equal opportunity
provider and employer.



MESSAGE FROM THE PRESIDENT

Challenges to certainty

With the holiday season upon us and the New Year just around the corner, I've been reflecting on 2020. I think most will agree—this has been a year like no other. While we've seen our share of challenges, I am encouraged by the way our employees pulled together to continue serving our members.

Since our co-op was founded nearly 84 years ago, we have proven to be at our best when conditions are at their worst. From tornados to ice storms, we've had quite a bit of experience working through large-scale outages and emergencies. When the pandemic was declared, we took those experiences and dealt with the challenges that accompanied the crisis.

Things certainly looked a bit different for a while, but even with our altered work environment, we never stopped looking for ways to meet our members' needs. And we learned a lot. As we look ahead to a new year, we will take the knowledge gained and lessons learned to look for new ways to serve you.

While many things were uncertain in 2020, I can tell you what will remain certain in 2021. We will still be your trusted energy supplier, delivering safe, reliable and affordable energy. You and our communities' needs will remain at the center of our decision making. We will still be your neighbor. We will continue to invest in our local economies. And most importantly, our purpose will remain the same: making life better, the cooperative way.

So, as we enter the holiday season, on behalf of everyone at Blue Grass Energy, I'd like to wish you a merry Christmas and a happy New Year. We look forward to serving you in 2021.

*By President/CEO
Michael I. Williams*



Keeping your info current benefits you

By keeping your contact information up to date, you can take full advantage of the services Blue Grass Energy offers.

Reasons to keep your information current include:

- It streamlines outage reporting when we have the correct phone number linked to your service address.
- For planned outages, you can receive advance notice if your information is up to date.
- We may need to contact you for more information regarding an outage or service issue.
- Correct contact information allows easier online accessibility.
- Receive reminders if your bill is overdue and subject to disconnection.
- Ensure your patronage capital accrues to the right person and that checks are mailed to the correct address when they are retired.

UPDATE YOUR INFORMATION ONE OF FOUR WAYS:

1. Log in to your account at bgenergy.com and click "Access My Account."
2. Call BGEnergy at (888) 546-4243.
3. Complete and return the form below.
4. You can take a photo of the completed form below and email it to memberservice@bgenergy.com.



CUT HERE AND RETURN TO BLUE GRASS ENERGY

UPDATED CONTACT INFORMATION

Name: _____

Your Blue Grass Energy Account Number: _____

 **Service Address:** _____

City, ST, Zip Code: _____

☐ IF THE MAILING ADDRESS IS THE SAME AS THE SERVICE ADDRESS, CHECK HERE.

 **Mailing Address:** _____

City, ST, Zip Code: _____

 **Email Address:** _____

 **Phone Number:** _____

CIRCLE ONE

Cell

Home

Office

Phone Number: _____

CIRCLE ONE

Cell

Home

Office

 **Comments:** _____

Need help with your Christmas list?

MAKE SOMEONE'S CHRISTMAS BRIGHTER

Make the season brighter by giving a Blue Grass Energy gift certificate. It's easy. Call or come into your local BGenery office. Make a payment on the account which will be credited immediately. Then, you will be given the BGenery gift certificate to give to the recipient.

This is a great gift for all ages. From the young adult just starting out to the grandparent that has everything. These certificates are available for purchase any time of the year.



GIVE THE GIFT OF SOLAR

Here's a gift for the person who has everything. This season, you can shop at Blue Grass Energy and give the gift of renewable energy. Blue Grass Energy is offering solar panel licenses through our Cooperative Solar program.

NO ASSEMBLY REQUIRED

For a one-time payment of \$460 per panel, your gift recipient gets a 25-year license to one of the panels at our 60-acre solar farm near I-64 in Winchester. Each month, license holders will receive credit on their bill for their proportional share of the energy generated by the solar farm.

You can give Cooperative Solar to any Blue Grass Energy member on your holiday gift list regardless of whether they rent or own their home. You can also purchase a solar panel license for friends and family who are members of participating Kentucky's Touchstone Energy Cooperatives.

Moving is no problem with Cooperative Solar. The solar license is honored by participating Kentucky's Touchstone Energy Cooperatives. Or, if your gift recipient moves outside of the service area, the remainder of the license can be assigned to another co-op member, such as a family member, friend, church or school.

This year, give the gift of the sun. To purchase a solar license gift, go to www.cooperativesolar.com or call (888) 546-4243.



**Our offices will be closed Dec. 24-25 for Christmas
and Jan. 1, 2021, for New Year's Day.**