

Prepay offers convenient billing option

Blue Grass Energy provides a payment option that allows members to pay for electricity as they use it. Prepay allows members to avoid paying deposits, late fees and/or reconnect fees. It gives members control regarding when and how much they pay for electricity.

Rather than paying after electricity is used, members pay for electric consumption before or as they use it, and they don't have to pay a larger monthly bill.

HOW DOES PREPAY WORK?

Members need an initial minimum purchase balance of \$100; new Blue Grass Energy members must also pay a \$25 membership fee. If you are already a member and sign up for Prepay, you will be given credit for any deposit being held for your account.

To be eligible for a Prepay account, members must have access to either an email account or push notifications for alerts. Each day, you have the option to receive an email,

a push notification, or both, letting you know how much electricity you have used and what your remaining balance is on your account.

Once you get to a balance of \$25, you will also begin receiving low-balance alerts.

"We love it!" says Blue Grass Energy member Darla Shanks. Shanks, a member in Madison County, has been utilizing the Prepay program for just over a year.

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CONTACT INFORMATION

24-Hour Service: (888) 546-4243
Automated payment: (877) 934-9491
Report an outage: (888) 655-4243
bgenergy.com

HEADQUARTERS

P.O. Box 990
1201 Lexington Road
Nicholasville, KY 40340-0990

LOCAL OFFICES

327 Sea Biscuit Way
Cynthiana, KY 41031-0730

1200 Versailles Road
Lawrenceburg, KY 40342-0150

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Richmond, KY 40476-0276

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Rachel Settles, Editor



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MESSAGE FROM THE PRESIDENT

Blue Grass Energy is working hard to create new local jobs

As we prepare to celebrate the American worker on Labor Day, I want to take a moment to share some good news about the hard work being done—bringing new jobs to people in areas served by Blue Grass Energy.

Even in this unprecedented year, our cooperative team has never stopped efforts to attract new jobs and investments that improve the quality of life across our service area. We've also continued our support of existing businesses and their expansions.

We, along with Kentucky's Touchstone Energy Cooperatives, work closely with the state Cabinet for Economic Development to build our economy, and we use several high-tech tools to attract the attention of site selectors around the world who search for industrial sites. Our cutting-edge tools have kept our co-op service areas under consideration for business projects even when travel is not allowed.

For example, PowerVision is an app that provides high-definition drone footage and virtual presentations of co-op industrial locations. Site selectors are huge fans of this app because they can view available sites that include virtual buildings and infrastructure online in the comfort of their own office. You can see this amazing technology at dataispower.org.

Another tool is StateBook International. This is an online source of 36,000 data points that improves location analysis and helps businesses identify opportunities for new projects. It showcases our many local communities and economic development agencies, and can be viewed at statebook.com.

These digital technologies have helped put us "ahead in the game" of showcasing our site locations. Investing in these types of digital tools will continue to put these locations in the forefront of the industrial development, attraction and expansion opportunities that Kentucky so desperately needs and will continue to pay dividends moving forward.

Our co-op and our members have been through an unusual year, but we've never stopped our efforts to support a strong local economy. We will never stop reminding companies that they can build their business—and a great life—right here, in our old Kentucky home.

By President/CEO
Michael I. Williams



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WHAT IS THE BENEFIT?

The greatest benefit of the Prepay option is its convenience. With Prepay, you can purchase electricity at any time during the month, 24 hours a day, 7 days a week, and not just when a bill is due.

You can monitor your usage, as well as manage your account, on the website, bgenergy.com, or with the Blue Grass Energy smartphone

app available for both iPhone and Android.

“The great thing about the program is you are updated every morning with your balance. We are a one-income family, so it helps us being able to pay what we can when we can,” Shanks says. “You know how much you use every day, so you don’t get a big surprise bill at the end of the month.”

Since you prepay for electricity, another benefit is that there is no

longer the worry about late fees, nor is there a reconnection fee.

HOW DO I SIGN UP FOR PREPAY?

To be eligible for the Blue Grass Energy Prepay option, you need to be able to receive emails and/or push notifications daily. You can sign up for Prepay by calling any of the co-op’s offices or visiting bgenergy.com. You will need to fill out an application to establish your participation in the Prepay program.



Tips to avoid scammers

- Do not assume the name and number on your caller ID are legitimate. Phone numbers can be spoofed.
- Never share your personal information, including date of birth, Social Security number or banking account information.
- Never wire money to someone you don’t know.
- Do not click links or call numbers in unexpected emails or texts—

especially those asking for your account information.

- Blue Grass Energy will NOT require members to purchase prepaid debit cards or money orders to avoid an immediate disconnection.
- If you receive a call that sounds like it may be a scam, or if you believe the call is a scam, hang up, call the police, report the incident to your local utility and report

the call to the Attorney General’s Office.

Kentuckians who suspect a scamming attempt should contact their utility and report it by calling the Consumer Protection Hotline at (888) 432-9257 or reporting it online at this link: <https://secure.kentucky.gov/formservices/AttorneyGeneral/ScamReport>.

Go to connections.coop to start saving!



The Co-op Connections Card has over 32,000 local and national business offerings available to card holders. Go to bgenergy.com and start saving today!

- Earn cash back on online purchases
- Discounts on local shopping and services
- Prescriptions and healthy savings
- National discounts
- Restaurants

Making life better, the cooperative way®

Harvest safety

To help you stay safe on the farm, keep the following electrical safety guidelines in mind:

- Use a spotter when operating large machinery near power lines.
- Keep equipment at least 10 feet from power lines—at all times, in all directions.
- Look up and use care when moving any equipment, extending augers or raising the bed of grain trucks around power lines.
- Inspect the height of farm equipment to determine clearance from electric lines.
- Always set extensions to the lowest setting when moving loads to prevent contact with overhead power lines. Grain augers should always be positioned horizontally before being moved.
- Never attempt to move a power line out of the way or raise it for clearance.
- If a power line is sagging or low, contact us.
- If contact is made with a power line, stay on the equipment. Make sure to warn others to stay away, and call 911. Do not leave until the utility crew says it is safe to do so. The only reason to exit is if the equipment is on fire. If this is the case, jump off the equipment with your feet together, without touching the ground and vehicle at the same time. Then, still keeping your feet together, hop to safety as you leave the area.

For more information on safety tips, visit bgenergy.com.



CARRIE KIMBERLIN

Our offices will be closed Monday, September 7, for Labor Day.