APRIL 2020

Making life better, the cooperative way

Thank a lineworker on April 13

ineworkers are on the forefront of our nation's energy needs, and on April 13, Blue Grass Energy, along with other electric cooperatives across the country, will honor the brave men and women who work hard to keep the lights on.

Line crews work around the clock, sometimes in difficult and dangerous conditions, to keep power flowing to our local communities. Whether they're restoring power after a major storm or maintaining critical infrastructure to our electric system, lineworkers are at the heart of Blue Grass Energy.

When a storm hits, they set aside their personal priorities because Mother Nature doesn't work around holidays, vacations and birthdays. A service-oriented mentality is one of the many admirable characteristics of an electric lineworker.

When asked why he enjoys the work he does, BGEnergy Crew Chief Tim Hembree says, "It's a nice feeling to be a part of a small group of people that can do a job most can't."

Blue Grass Energy is proud to honor our lineworkers. These employees work hard to maintain 4,800 miles of power lines within our service territory which powers nearly 60,000 members.

We invite all co-op members to take a moment and thank a lineworker for the important work they do. On April 13, you can use #ThankALineworker on social media to show your support for the people who power our lives.



From left, James Rhorer, line technician; Tim Hembree, crew chief; and Billy Mitchell, line technician. Photo: Tim Webb



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CONTACT INFORMATION

24-Hour Service: (888) 546-4243 Automated payment: (877) 934-9491 Report an outage: (888) 655-4243

bgenergy.com

HEADQUARTERS

P.O. Box 990 1201 Lexington Road Nicholasville, KY 40340-0990

LOCAL OFFICES

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Rachel Settles, Editor



This institution is an equal opportunity provider and employer.











MESSAGE FROM THE PRESIDENT

Members to receive capital credits

lectric cooperatives aren't like other utilities. We are not owned by a single person or family or traded on a stock exchange—our members own the business. And one benefit of that membership involves returning money back to our communities in the form of capital credits. In fact, some of you will receive a check from us in the next month or so. Although you probably know it's a refund, you may not understand why Blue Grass Energy sent this check to you.

We are similar to any other private business with one major exception. We are a not-for-profit, community-focused electric cooperative that shares excess revenue back with our members over time.

Those who receive service from us are our members and also our owners. If we take in more money than needed, this excess revenue—called margins—will be distributed back to our members.

Margins are needed when there are emergencies, such as ice storms and tornadoes, to cover the costs of poles, lines and other damaged equipment. Margins are also used to fund new construction and make improvements to ensure your power remains reliable.

Any margins above what is needed to support growth, operation or maintenance of the electric system is given back to you in the form of capital credits.

The amount of the refund you receive is determined by the amount of your electric usage. The more electric power you use, the more capital credits your account accrues and the more you get back.

This year, we will be returning capital credits for 1987 and issuing a partial return for 1988. If you were a Blue Grass Energy member during these years, you are eligible for a refund.

Refunds of any accumulated capital credits are payable to the estate of deceased members. Application for this can be made at any of our local offices.

We hope you enjoy the value being a member of Blue Grass Energy brings. We're led by people like you from our local communities, and we are dedicated to providing you safe, reliable, affordable power. That's just one of the many ways we are making life better, the cooperative way.

> By President/CEO Michael I. Williams



Ways to pay

Blue Grass Energy offers a number of ways to pay your bill remotely to reflect the "social distancing" advocated by health officials. Stay home to pay! If you have questions about any of these options, please call us at (888) 546-4243.

You can also pay at any of our approved payment-partner locations. A list is available at bgenergy.com.



BGENERGY APP

Download the mobile app to make payments, manage alerts, set reminders and receive push notifications.

ONLINE

Go to bgenergy.com. Click on the Pay My Bill tab. Log in and make your payment.

AUTOPAY

Pay your bill automatically each month through your bank account or credit card. Visit our website or call to enroll.

PHONE

Call our automated payment line to pay with MasterCard, VISA or echeck: (877) 934-9491.

MAIL

A convenient reply envelope is included with your monthly bill.





Benefits of tree trimming

Clearing trees and overgrown vegetation is vital to providing safe, reliable, affordable power to our members.

Areas in our service territory are maintained in order to:

- Keep power lines clear of vegetation.
- Keep crews and members of our community safe.
- Restore power outages more quickly.
- Reduce unexpected costs for repairs. Vegetation management improves service reliability and safety for you.

ENERGY Making life better, the cooperative way

OUR 2020 CHARITY PARTNER PARKINSON'S FOUNDATION

Join us for the Lexington MOVING DAY WALK to raise money and awareness for Parkinson's Disease.

SATURDAY, APRIL 18, 2020

Frederick Douglass High School 2000 Winchester Road, Lexington, Ky.

Activities Begin: 8:30 a.m. We Move Ceremony & Walk: 10 a.m.

FORM YOUR TEAM TODAY

at MovingDayLexington.org. For more information, contact:

AMY HICKMAN (502) 242-7168 ahickman@parkinson.org.





AT MOVING DAY WALKS across the country, Parkinson's Foundation is raising funds, fighting Parkinson's disease and celebrating movement—which has proven to help manage Parkinson's symptoms. Whether you take part on a team, as a sponsor or volunteer, join us and move with thousands of supporters who share a common goal—to beat Parkinson's.

MAKING A DIFFERENCE THROUGH KWH

lue Grass Energy employees get creative each year with ways to raise money for our charity. In 2019, we raised a record \$21,570.53. We sold milkshakes, t-shirts, candy bars and painted crafts. We had blue jean days, a chili cook-off

and luncheons. In June, we also hosted the annual silent auction at our Annual Meeting.

Many had a part in making this donation possible. Thanks to each of you for helping us help others through Kentucky Wounded Heroes.





Our offices will be closed Friday, April 10, for Good Friday.